

Implementation & Delivery Manager – Fixed Term Contract

About Us

Handelsbanken Wealth & Asset Management is a wholly-owned subsidiary of the Handelsbanken Group and is responsible for all wealth and investment management activities of the Group in the UK. Founded in Sweden, Handelsbanken is one of the world's strongest banks and offers local relationship banking, advice and investment management to personal and corporate customers through its fast-growing network across the UK. For over 30 years we have been relied on by our customers, including business leaders and sophisticated financial professionals, to advise them and to manage their wealth. We focus on one objective – customer satisfaction – since a satisfied customer will be happy to both return and to recommend us.

This is an opportunity to join a successful and fast-growing national organisation with the added benefit of being part of a significant multinational group.

Handelsbanken Group are deeply committed to embedding good equality and diversity practice into all of our activities so that Handelsbanken Wealth & Asset Management is an inclusive, welcoming and inspiring place to work, regardless of age, disability, pregnancy and/or parental status, ethnicity, religion, sex, gender reassignment or sexual orientation.

Handelsbanken is offering a Hybrid Working Model. Our approach to hybrid working at Handelsbanken is that we spend the greater proportion of our working time at our workplace. Our remaining time may be worked from home. This approach allows us to embrace the many benefits of hybrid working whilst sustaining and developing our unique culture.

We encourage and welcome applications from across the global community and all appointments are made solely on merit.

Remuneration

Competitive + Benefits

Our Role

We are recruiting for a Financial Crime Prevention Operations Implementation & Delivery Manager to work within our existing first line of defence team on a contract basis until July 2025.

We have undertaken a programme of work to improve and enhance Financial Crime Prevention (FCP) compliance. There has been considerable activity to identify any gaps and the required work to comply with FCP regulations. To support the successful implementation of enhanced procedures and processes into the appropriate business units, the programme require an implementation and Delivery Manager to work within the programme.

The role can be based in our Tunbridge Wells, London or Manchester offices.

Main Responsibilities

- Plan and manage the delivery of the Change and Implementation workstream of the FCP Programme under the direction of the programme director.
- To oversee the small change working group, supporting with assessing change magnitude, developing change plans and resource allocations
- To develop and maintain detailed implementation plans for strategic outputs, liaising/co-ordinating with operational departments, and including consideration of capacity, training, comms and post implementation support requirements.
- Act as the central co-ordination point enabling business, IT and third party teams to understand their deliverables and track progress against the project plan for both tasks and costs.

- Ensure as a project that where possible HWAM seek to align to the UK Bank FCP framework, policies, procedures and processes, not only to leverage existing material, but to also provide the foundations for deeper alignment and collaboration of HWAM and the UK Bank FCP teams in the future.
- Adhere to the appropriate governance frameworks and guidelines.
- Produce project reports and keep the business/stakeholders informed of key milestones, risk, issues and progress via Programme governance forums

Person Specification

- Is business-oriented and focuses on the customer.
- Takes a long-term approach.
- Has the courage to make decisions.
- Is innovative and proactive.
- Takes responsibility for his/her own development.
- Has high ethical and moral standards.
- Likes good administrative order.
- Collaborates with others to achieve joint goals.

Academic:

- University degree preferred, but not essential
- Project management qualifications such as PRINCE II would be preferred
- Financial Crime qualification, such as the ICA Diploma in Anti-money Laundering would be preferred, but not essential so long as there is relevant experience

Experience / knowledge / skills:

- A proven track record in project and team management/Leadership
- An understanding of AML, KYC, Sanctions, Fraud, CTF, Tax Evasion and the UK regulatory environment
- Experience of working within a Financial Crime Prevention change management role and supporting the embedding of project outputs into BAU
- Ability to apply themselves to problem solving and analysing situations, delivering practical and compliant financial crime prevention controls and solutions
- Strong organisational skills and ability to work well under pressure with attention to detail: achieving the right business culture and behaviours
- Excellent communication, collaboration, influencing and decision making skills with the ability to demonstrate sound judgement
- Strong report writing and presentation skills
- Ability to interact with stakeholders at all levels both internally and externally
- Be a self-starter and able to work on individual basis as well as part of a team
- Ability to work to tight deadlines and often under pressure whilst maintaining a high level of quality and competency

Contact

Please send your CV and covering letter to careers.hwam@handelsbanken.co.uk